

POP UP SPACE - FREQUENTLY ASKED QUESTIONS

How do I book a class?

Classes can be booked via our website www.jasminvardimon.com/popupspace. You will be asked to create an account with your registration details.

What classes do you offer?

Current classes on offer can be seen at www.jasminvardimon.com/popupspace

Where do I take part?

Our Pop Up Space is located at Ashford Designer Outlet, Unit 61. It is a 10 minute walk from Ashford International train station, and is on local bus routes. There is ample parking at the Outlet, charged at £1 for every 4 hours.

Is your studio COVID-19 secure?

We have taken lots of measures to ensure that our Pop Up Space is COVID-19 secure. These include:

- Asking you not to come in if you are displaying any COVID-19 symptoms, or have been notified to self-isolate via any official means. Please inform classes@jasminvardimon.com
- Asking you to maintain a safe social distance, including at entrances and exits. The studio will be marked up for a visual reminder during class or session
- Limited participant numbers to allow for social distancing
- Asking you to use hand sanitiser when you come in; this will be provided
- Asking you to sign in using the NHS track and trace app, or the sign in sheet
- Accepting cashless payments only
- Cleaning the studio regularly
- Air conditioning system will be on to ensure adequate ventilation
- Participants are welcome to wear face masks and we encourage regular Lateral Flow testing but these are not mandatory

What happens if you cancel a class?

Where at all possible, we will endeavour to run every class we publicise. However, there may be circumstances outside of our control which mean we are unable to run a session. In this instance, we would rearrange and contact you with the updated information. If you are unable to attend the revised session, then contact classes@jasminvardimon.com to discuss options.

What should I bring?

You should come in appropriate clothes, as there are no changing facilities at the Pop Up Space. You should also bring a full water bottle to ensure you stay hydrated.

Where do I find the nearest toilet facilities?

There are no toilet facilities within our space, participants will need to use the Ashford Designer Outlet public toilets (a couple minute walk from the studio).

What happens if the session is for my child?

Once you have made the booking, you will be emailed a link to our Participant Registration Form, which should be completed before the start of the session. In the form, we will ask if you want the child/young person to remain with us until we see they have been collected by you. All session leaders are DBS checked.